

The Southern Health NHS Foundation Trust (SHFT) Public Health School Nurse Service work in partnership with the special schools.

For pupils with medical needs that require additional support in school, please contact your local school nurse team for advice and guidance.

How to contact your 0-19 Public Health School Nursing Service

If you wish to contact a SHFT School Nurse for advice you can do this using our text messaging service called ChatHealth 5-19. Parents and carers can text their query to a dedicated number, which a health professional will respond to within one working day. This text messaging service is an easy way for parents and carers to ask for help and information with a range of issues such as hearing, sleep, behaviour, transition to school. The support that we offer may include signposting you to other services, as necessary.

For parent with school aged children: Text **07507 332417**.

Text messages sent to the ChatHealth numbers will be charged at your normal call rate. The service is available from 9am – 4:30pm Monday -Thursday and 9am-4pm Friday (inclusive of school holidays excluding bank holidays.)

Alternatively, you can contact our school nurse service via telephone; 0300 303 1880

PiP Parent Information Portal

SHFT have launched a new parent information portal where you can have access to view your child's immunisations. In the near future parents will be able to view their child's National Child Measurement Programme [NCMP] results via the portal. If you wish to register for the Parent Information Portal, please e-mail pip@southernhealth.nhs.uk

If you have concerns about your child's hearing such as, they frequently ask you to repeat yourself, respond inappropriately to questions, turn up the volume of the TV very high, please see <https://www.nhs.uk/conditions/hearing-loss/symptoms/> for further information.

Immunisations

Your child should have received their 2nd MMR and preschool booster before starting school. If these vaccines are still outstanding, please contact your GP to arrange an appointment to discuss having these vaccines prior to starting school.

The SHFT School-age Immunisation service will offer the nasal flu vaccine in school as part of the childhood flu programme. You will be contacted nearer the time with details which will include completing an electronic consent form. Please can you ensure that your child's contact details are up to date with your GP.

To find out what immunisation your child requires please access the link [NHS vaccinations and when to have them - NHS \(www.nhs.uk\)](#)

Further health information can also be found via our Hampshire Healthy Families website: <http://www.hampshirehealthyfamilies.org.uk/> where you can also find the contact details of the local school nursing and immunisation teams.